

From August 13th 2022
For ALL users

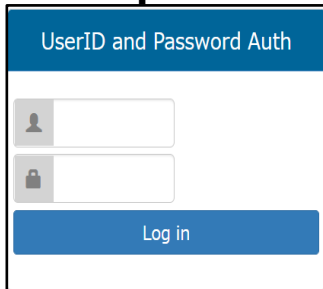
Announcement from
IT Support Office

Single Sign-On Authentication Service Renewal

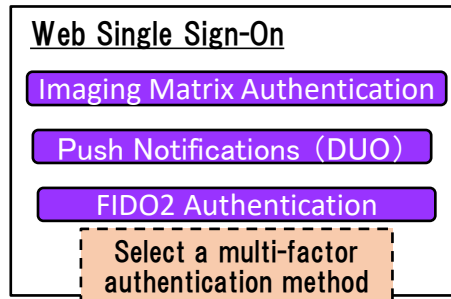
User ID and password alone may not prevent unauthorized access. The new authentication service is safer and more secure.

Multi-factor authentication is introduced to enhance security.

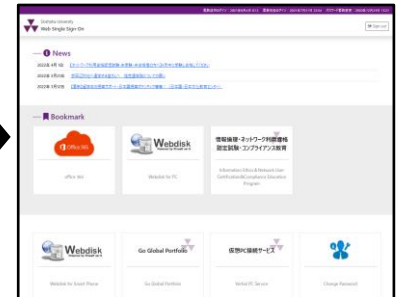
1. Enter User ID and password



2. Select **one of the multi-factor authentication**



3. Log in to SSO



Three highly convenient methods are available.

Please register all three methods in case of loss.

1. Imaging Matrix

Using a picture/pattern and its selection order.

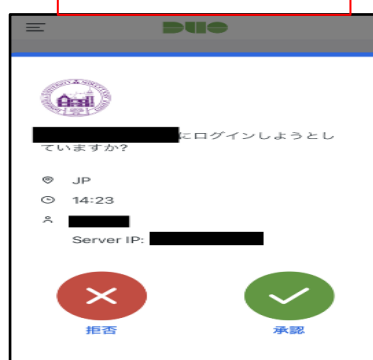
required



2. Push Notifications

Click on push notification delivered to smartphone.

Recommended



3. FIDO

Windows Hello and other FIDO2 supported facial or fingerprint recognition.



MATRIX on the back of student ID and OTP (One-Time Password) will be discontinued.